



Jean Monnet Module

E-administracja - europejskie wyzwania dla administracji publicznej w państwach członkowskich UE i krajach partnerskich

eGovernment - European Challenges for Public Administration in EU Member States and Partner Countries
eGovEU+

Jagiellonian University in Krakow

Chair of European Law

in cooperation with

Pedagogical University of Cracow

Institute of Law, Economics and Administration

invites you to participate in the international conference

eGovernment

Challenges for digital public services in the EU

17-18 May 2023

Venue:

Faculty of Law and Administration, Jagiellonian University

Bracka 12 St.

Larisch Palace

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Aim and themes:

The theme of the conference is the implementation and functioning of e-government in Poland and in Europe, with a particular emphasis on the impact of digitalisation on public services, such as: e-transport, e-education, e-health and e-social care. The evolving process of the digitalisation of administration reveals the benefits such as modernisation and advancement in the public services development but it exposes public administration systems to many challenges, such as lack of digital infrastructure, digital literacy, privacy and security concerns, cost, accessibility and change management.

The aim of the JMM Conference will be the exploration of the strengths and weaknesses, opportunities and threats generated by the process of digitisation of administration providing public services. The themes of the JMM Conference will embrace the issues of legal, economic, social and political conditions of the effective and proper deployment of digital public services in the EU and its member states. The ambition of the Organising Committee is to stimulate and initiate a scientific debate involving academics and practitioners on the question of whether information and communication technologies make European and national public services more accessible, efficient, equitable and responsive to the needs of the community and citizen-oriented.

As the Polish public administration functions in the European administrative space, scientific reflection on the online public services issues in the EU and other European countries, including the countries of the Eastern Partnership and the Western Balkans, is also required. Special attention will be directed towards the integration and interoperability of digital public services across Europe. The analysis of administrative systems other than European, e.g. American, South Korean, will also be appreciated. Such papers will enable a comparative approach to the problem of digitisation of public services.

The conference has an interdisciplinary character including such fields as law, economics, science of administration, management, and health science. The digital public services will be analysed in terms of: current changes and trends in Polish and European administrative law; organization and management in public administration; the concepts, priorities and activities of the public authorities; relations between representatives of public

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administration and citizens; historical and socio-political conditions of changes in public administration resulting from its digitalisation.

Panels:

1. **Online public services available to citizens:** eID; electronic documents; e-signature; e-taxes; e-invoices, online medical prescriptions; e-voting; e-police; e-healthcare; e-notary; e-census; e-school; digital mail; electronic networks for exchanging medical data with other healthcare providers and specialists; smart cities.
2. **Challenges for public e-services:** trust in eGovernment; devolvement of eGovernment in a formalized and institutionalized administrative environment; decrease of privacy (hyper-surveillance); cost; inaccessibility; false sense of transparency and accountability, digital divide, digitalization of public services in a sustainable way, and ethics in the provision of public e-services.
3. **Conditions of the effective deployment of public e-services in the EU and its member states:** boosters and inhibitors of eGovernance in the EU; participatory culture and deliberation; modular and adaptable public services, synergies between public and private sectors, equal access to technology, digital data literacy, technologies' public value, methods to use technology for more efficient policy-making, redesign and new skills for public administration.
4. **How digital is Europe?** Mapping digital progress in the field of public e-services on the example of central and local government administration of EU member states, EaP and WB countries. Comparison of European digital public services with theses introduced in other parts of the world, e.g. in the United States and South Korea.





Organisation of the Conference

1. The conference will be held in a hybrid formula – on-site and online via a meeting platform.
2. Applications for participation in the Conference and a short abstract (about 1000 characters) should be sent **no later than 19 March 2023** by **filling in the application form provided under the following link:**

https://forms.office.com/Pages/ResponsePage.aspx?id=6yYO676_0keekOvSQm2867eNAV6BY6BNrPhqA1rIM4RUQU9RRjlUTFIxTjRKQkFHTFVIRzY5Tko4Ny4u

The Organising Committee will notify the acceptance of the contribution by e-mail. In case of a large number of submissions, the organisers reserve the right to select the contributions. The authors will be informed by **22 March 2023** about the acceptance of the contributions for oral presentation. The written outlines to be published on the Conference website should be sent by **10 May 2023** to the following e-mail address: inga.kawka@uj.edu.pl It is possible to apply for participation in the Conference without a contribution.

3. The organisers intend to publish post-conference articles in a monograph in a scoring publication. The article will be submitted for publication after receiving a positive review. Articles should be submitted by **16 June 2023** to the following e-mail address: inga.kawka@uj.edu.pl
4. The estimated time for presenting the contribution at the Conference is 15 minutes + 10 minutes for discussion.
5. **The conference fee** for persons attending the conference **on-site with a paper** is **850 PLN**, **on-site without a paper** is **500 PLN**. The fee does not include accommodation.
6. **The conference fee for online conference participants with a paper** is **500 PLN**.
7. The conference participation **online without a paper** (passive viewing) **is free**.

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8. Payment should be made by bank transfer by **18 April 2023** to the account of the Faculty of Law and Administration of the Jagiellonian University:

IBAN: PL 71 1240 4722 1111 0000 4853 4484

SWIFT: PKOPPLPW

Transfer title (compulsory): **E-administracja 2023** and **first name** and **surname** of the participant.

In the event of cancellation of participation in the Conference, the deposit is non-refundable.

With kind regards and sincere greetings
on behalf of the Organising Committee

Prof. dr hab. Sławomir Dudzik

dr hab. Inga Kawka

Organising Committee:

dr hab. Inga Kawka (Chair)
Prof. dr hab. Sławomir Dudzik
Prof. dr hab. inż Andrzej Kozera
Dr hab. Monika Niedźwiedź
Dr Monika Kawczyńska
Dr Łukasz Kozera
Dr Małgorzata Kozuch
Dr Monika Skowrońska
Dr Aleksandra Sołtysińska
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